

# Transnational Innovation Program on Homecare and Community-based Services

## Bosnia and Herzegovina

This initiative is part of the Transnational Innovation Program within the Caring Communities project.

## Geronto Host

A home-based, non-medical care service that brings trained caregivers directly into the homes of older adults - supporting everyday life, easing isolation and helping people age safely in their own surroundings.

### What it is and who it serves

Geronto Host is a home care service model developed in Bosnia and Herzegovina for older adults who need regular, non-medical support to continue living independently at home. It responds to a clear and growing gap: a rapidly ageing population, a shortage of structured home-based services and the vulnerability of elderly people living alone.

Through regular home visits by trained caregivers, the model combines practical help with household tasks, basic health monitoring and companionship. By delivering this support directly where people live, Geronto Host eases physically demanding daily routines, reduces social isolation and helps prevent injuries and avoidable hospitalizations.

### Organization details

Geronto Host has been developed in Bosnia and Herzegovina as a needs-driven response to demographic change and the absence of accessible non-medical home care in the country. The initiative brings together expertise in social services, caregiver training and community-based support, with the ambition of building a replicable model that can serve communities across the region.

### Development stage

The initiative is currently in an early development phase and has not yet entered implementation. Significant groundwork has been completed to prepare a needs-driven and evidence-based service model.

Results achieved so far:

- Demographic and social analysis completed, confirming rapid population ageing, the absence of structured home-based support and the vulnerability of elderly people living alone
- Detailed service concept developed, defining the role of trained caregivers, the structure of regular home visits and the combination of practical assistance with social support
- Implementation roadmap drafted, including caregiver recruitment and training plans and clear service targets for the first phase
- Tuzla identified as the pilot location for the first stage of implementation

### Future plans

The next step for Geronto Host is to move from concept to pilot implementation in Tuzla, where the team will focus on building a functional and accessible home care service from the ground up. The initial phase will prioritize the recruitment, training and onboarding of caregivers, with the goal of delivering services to the first group of beneficiaries and validating the model in practice.

In the medium term, the initiative plans to expand to additional cities across Bosnia and Herzegovina, while building partnerships with local authorities, community actors and international partners. Securing long-term financial sustainability will be a key priority, with funding strategies focused on EU programs and diaspora engagement. Through the Transnational Innovation Program, Geronto Host will also draw on the experience of partner initiatives across the network, supporting both its own growth and the wider exchange of home-care innovation across countries.

### Contact data

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